



## **JOB DESCRIPTION**

**JOB TITLE:** Seasonal Outdoor Activity Assistant

**LOCATION:** Grove Ferry Picnic Site, CT34BP, near Canterbury

**REPORTS TO:** Centre Manager

Canoe Wild are a popular outdoor experience providing paddlecraft hire, tuition, guided paddles, and events on the River Stour on the outskirts of Canterbury. We are looking for a seasonal assistant to join our friendly team between April and the busy summer months.

**Length of assignment:** ideally immediate although starting in June/early July is also acceptable to September with possible extension.

**Hours and days of work:** Part-time, various hours to accommodate the needs of the business, at least 16 hours a week including Saturday – Sunday, 9 – 5:30pm. Early season you may just work weekends with additional days as the season progresses.

**Parking:** a pay and display car park is located onsite

**Dress code:** Outdoor/Smart Sporty (company polo shirt to be worn)

### **Rate of Pay:**

£6.70 + **Holiday rate:** £0.81 **total pay** £7.51 per hr 16-17 yrs

£7.20 + **Holiday rate:** £0.87 **total pay** £8.07 per hr 18-20 yrs

£8.40 + **Holiday rate:** £1.01 **total pay** £9.41 per hr 21-22 yrs

£8.91 + **Holiday Rate** £1.08 **total pay** £9.99 per hour 23+ yrs

### **Additional Information:**

Must be available for an immediate start.

Salary- Based on National Minimum Wage and the different bandings.

16-17 years £4.62

18-20 years £6.56ph

21-22 years £8.36ph

23+ £8.91 ph

## **JOB SPECIFICATION:**

We're looking for a team member who can offer excellent customer service that will leave a lasting impression to our customers. It's a hands-on role, where everything can happen at a pace, so you'll need to have a flexible approach and be able to work calmly and safely under pressure.



Ideally you will have previous experience of in a outdoor customer service role , but this is not essential as training will be given. We'll expect you to promote good working practices and our safety standards are always met.

As an Outdoor Activity Assistant you will be the friendly face that provides customers with a personable and professional service, assisting them on and off the water safely and efficiently .You will be good with children and enjoy working with them, helping to deliver activity days to schools. You will also help with multi – activity sessions, raft-building and Hen and stag do's

Full training and equipment is provided. With the opportunity to learn new skills and develop into other roles.

#### **PERSON SPECIFICATION:**

##### **Requirements:**

- Flexible attributes and organised
- Excellent customer service skills
- Great team player and a enjoy working outside
- Demonstration of strong admin & organisational skills

##### **Desirable:**

- Experience driving a 9-seater van with a loaded trailer (this can be done on a standard licence)
- Canoe/Kayak coach although not necessary, however we offer options to develop if you wish.

##### **BENEFITS:**

- Rate of Pay on application
- Career progression and training
- Optional Flexible pension plan with 3% employer contributions
- Cycle to work scheme, giving you up to 48% off a new bike
- Free half-day hire for you to use with friends or family – share the love!
- End of season BBQ with paddle time on the water
- 'Wild Money' worth £200 to use on professional development (subject to management approval)

##### **TO APPLY:**

CV applications to be emailed to: [jobs@canoewild.co.uk](mailto:jobs@canoewild.co.uk)

Due to the high volume of applicants, we may not contact you if your application has been unsuccessful.